

**Capital One**  
P.O. Box 85168  
Richmond,  
VA 23285-5168

Account Number: [REDACTED]  
Balance: \$1,028.24  
Customer Number: 720056563

[REDACTED]  
C/O NATIONAL DEBT RELIEF  
NEW YORK, NY 10004

**Original Balance: \$1,028.24**  
**Settled for: \$488.41**  
**Saved: \$539.83**

**53% Savings**

Dear [REDACTED]

I'd like to offer you a settlement on your Capital One® account. If you can pay \$488.41 we'll consider your account settled and stop collection efforts on the remaining balance.

If you can't make the settlement payment by 01/11/2015, please give me a call anyway. I have other payment options available to you.

There are several ways you can make a payment:

- **Free secure check by phone** - by calling the number below
- **Postal mail** - use the payment slip below to mail your payment
- **Overnight mail** - send your payment along with the slip below to:

Capital One Attn: Payment Processing  
6125 Lakeview Road, Suite 800  
Charlotte, NC 28269

When mailing your payment, please write the last 4 digits of your account number on it and include the enclosed payment slip. If your account is being serviced by a third-party agency, your call will automatically be routed to them.

Sincerely,

*Tyuana Mercer*

Tyuana Mercer  
Debt Settlement Negotiator  
Debt.Settlements@capitalone.com  
1-800-258-9319 Ext. 525-8049

P.S. Let's settle your account. Give me a call today.

Friday, November 14, 2014



1-800-258-9319  
Ext. 525-8049



www.capitalone.com



Capital One Services, LLC  
P.O. Box 30285  
Salt Lake City, UT 84130



Hours of Operation 8:00 am-9:00 pm ET (M-F)

**NOTICE: PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION**

Detach Lower Portion and Return with Payment



0000000 0 5178057573341471 00000000000000000000

Total enclosed \$ \_\_\_\_\_

[REDACTED]  
C/O NATIONAL DEBT RELIEF  
NEW YORK, NY 10004

**Moving? Please change your address on the back.**

Capital One Payment Remittance  
Payment Processing  
P.O. Box 71083  
Charlotte, NC 28272-1083

3016-01/rev/3/16