



Capital One Services, LLC
P.O. Box 85168
Richmond, VA 23265-0168
(Return Mail Only)

Account Number: [REDACTED]
Balance: \$1,484.17
Customer Number: [REDACTED]

[REDACTED]
C/O NATIONAL DEBT RELIEF
NEW YORK, NY 10004

Enrolled Balance: \$1,771.00
Current Balance: \$1,484.17
Settlement Amount: \$742.09
Settlement %: 41.90%
% Debt Reduction: 43.10%

Dear [REDACTED]



Thank you for agreeing to pay the settlement amount of \$742.09 by 02/15/2018. Please note that this payment must be received by 8 p.m. ET on the due date.

If you haven't already set up your payment, here are two ways to pay:

- **Phone** - Call 1-800-258-9319 Ext. 525-8049
- **Mail** - Write the last 4 digits of your account number on your payment and mail it using the payment slip below. Please allow 7-10 days for mail delivery and processing.

Once we receive this payment, we'll monitor your account for up to 22 days to ensure the funds clear. After that period has passed, we'll consider your account paid in full for less than the full balance.

If you don't make your scheduled payment as agreed, your settlement will be void and we'll resume our collection efforts on the full balance. You would then need to call us to make other arrangements. If a third-party agency is servicing your account, your call will be automatically routed to them.

Sincerely,
Kristel Baytops
Kristel Baytops
Debt Settlement Negotiator
Debt.Settlements@capitalone.com
1-800-258-9319 Ext. 525-8049



1-800-258-9319
Ext. 525-8049



www.capitalone.com



Capital One Services, LLC
P.O. Box 30285
Salt Lake City, UT 84130
(Not a payment address)



Hours of Operation 8:00 am-8:00 pm ET (M-F)
NOTICE: PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION

Detach Lower Portion and Return with Payment



[REDACTED]

Total enclosed \$ _____

Moving? Please change your address on the back.

[REDACTED]
C/O NATIONAL DEBT RELIEF
NEW YORK, NY 10004

Capital One Payment Resilience
Payment Processing
P.O. Box 71083
Charlotte, NC 28273-1063

MLA-Senior/015

No. 2493 P. 44/108

Capital One 804-787-7675 Dec 15 2017 1:25 PM